



Wood Product Disclaimer and Warranty Information

Real wood furniture or other products made of real wood provides a cozy and warm feeling in your home or office spaces with its natural beauty. But, with that natural beauty comes with its natural compositions. Here, we will cover this information for our customers to better understand what to expect before purchasing real wood products.

Humidity

Real wood naturally absorbs moisture within its environment and expands when moisture is high and contracts when moisture is low. Temperature in itself does not effect the movement of wood, but usually with higher temperatures comes with higher humidity and the opposite effect when it's colder. Temperature changes mainly affect wood movement while outdoors when there's no climate control.

Humidity is the main reason why real wood tends to crack, split, bow or twist. The reason behind this is that wood, even when dry, has micro vessels that can absorb moisture causing wood to expand (swell) and contract (shrink). This movement overtime can create pressure and develop cracks, splits, bows or twists.

Imperfections

The default wood used in our products are made from a variety of pine wood. We use pine mostly for its affordability, accessibility and stain application options. With this in mind, pine wood is in the species of softwood and can be volatile with inconsistencies, blemishes or imperfections. When stained, pine wood may absorb more in some places than others with areas that are softer or has more vessels. Pine wood tends to have knots, cracks, splits, and dents fairly easy than its hardwood counterparts. In most cases, customers enjoys the uniqueness pine wood has to offer and giving that furniture piece a rustic or barn look. Customers who have less tolerance of these unique imperfections and be willing to pay more should consider hardwood for their wood product needs.

Rebel Rustic LLC strives to make our wood products in the best way possible. The methods we use is

to give our customers the most affordable and reliable products. We will not use a method or technique purposely and knowingly to cause failure in our products. We will continue to manage our methods to minimize any of the above potential issues that may occur. We warranty our installed projects for 12 months from date of install.

Warranty Void

Rebel Rustic LLC cannot warranty any project in which we did not complete the delivery *and* installation. If product is a customer pickup, rather than delivery and install by Rebel Rustic, we will do a full satisfaction review with you prior to leaving our workshop.

Rebel Rustic LLC cannot cover damages which result from neglect, abuse, acts of nature or natural material changes, damage or wear to any mechanical parts, insect damage, normal wear and tear, exposure to extremes in temperatures or humidity, size variation movement do to humidity, water damage, fading or discoloration in finish, scratches, blemishes or color variations in wood, unauthorized repairs, alterations or breakage of items.

Rebel Rustic LLC pieces are built by hand with natural material and cannot guarantee any piece sold to look or be exactly like or a specific photo.